



U.S. Department
of Transportation
**Federal Aviation
Administration**

Office of the Deputy Administrator

800 Independence Ave., S.W.
Washington, D.C. 20591

APR 8 2004

Ms. Dana Hyde
National Commission on Terrorist Attacks Upon the
United States
301 7th Street, SW
Washington, DC 20407

Dear Ms. Hyde:

Per your request on April 5, the "Chronology of Events" was developed by a staff member from the Office of the Assistant Administrator for Regions and Center Operations. This person was part of a group of FAA staff that worked on compiling information primarily for Congressional hearings after 9/11. In searching for the source of this chronology, I located an additional document that may be of interest to your work. Specifically, I found a document that is similar to the Washington Operations Center Chronology ("ADA-30 Chronology"), but has some additional entries.

In addition, I found copies of logs that were produced by FAA Security Operations and FAA Security Intelligence. These logs now reside with TSA and I believe they have been provided to the Commission. I was able to confirm that the Security Intelligence logs have been made available to Commission staff as part of the documents being reviewed in the Transportation Security Intelligence Service.

The documents are enclosed. If you have any questions, please contact me at

(b) (2) (High)

Sincerely,

Shirley Miller
Shirley Miller

Enclosures

Excel: Crisis log
9-16-01@
5:46pm

Chronology of events on 9-11-01

0834 Boston Center Asks Cape TRACON to notify Otis Air Force base regarding **AA11**

0835 ZBW notifies ANE ROC of **AA11** --unconfirmed Hijacking; pilot had keyed mic. ANE-ROC notifies Washington Ops Center (WOC). ACI WATCH LOG: **AA11** is not squawking, plane is southbound deviating from normal flight path to LAX. Apparently someone is in the cockpit telling the pilot threatening comments. Threatening comments are being overheard during period that Pilot has keyed mike. Plane is southbound towards NYC,

0836 WOC conferences with ANE ROC, AT Command Center, and ACI. Re: Possible hijacking **AA 11** and ANE RMT notified by ANE ROC

0840 FAA calls North East Air Defense Secotr (NEADS) regarding **AA11**

0841 Military command (VACAPES) issues scramble order on **AA11**

0846 **AA11 hits World Trade Center**

0850 **WOC** activates **Tactical Net** at request of ACI

0850 **N90** to AEA ROC of possible hijack of **AA 11**

0900 AEA Crisis Command Center Activated

0905 NEADS log shows FAA reporting **UA 175**

0905 **UA 175 hits World Trade Center**

0909 ZID to AGL ROC: **AA 77** off radar ten miles northeast of York VOR reported to AT. LOBs (CAS, AT, & AF) sent their AGL crisis working group reps to AGL ROC and set up secondary nets.

0915 NET: ANE reports that all air traffic in the region has been stopped.

0916 (?) NEADS log shows FAA reporting **UA93**

0916 NET: NOIWON convened by CIA. Unknown what was discussed. BNM fielded the call.

0920 FAA Wash. Ops Center Sets up **primary net** including NMCC-(9:20); DOJ-(9:23); Secret Service-(9:22); FBI-(9:21); CIA-(9:25); DIA-(9:27); DOS-(9:28); White House-(9:29)

0924 WOC received rpt from AGL ROC RE: **AA77** disappeared from radar

0924 NEADS Log shows FAA reporting **AA77**

0927 N90 to ANE ROC: Airspace closed

0930 NET: **UALA 175** reported off the radar. Lost over Indiana?

0938 **AA 77 hits Pentagon**

0939 ZOB to AGL ROC: **UA 93 B752** reported screaming & possible Bomb Statement overheard by another aircraft (AA 1060) reported to Controller. Parallel notification AT

0939 NET (AGL ROC): Aircraft hits west side of pentagon

0940 NET: **AA77** Dulles--757-200 flew into WTC

0941 NET: Plane crashing into Pentagon--reported by ATC

0945 NET: **UA93** descending over Cleveland

0954 NET: **DELTA 1989** from Boston to Cleveland Hijacked

0959 AEA ROC received call from NY State Police RE: cell phone call from son to his mother reporting that on **UA 93** that hijackers were rushing the cockpit. The information was immediately related to the RA in the AEA Crisis Command Center and WOC.

1006 NET: Indiana State Police report an AA aircraft went down near the Ohio/Kentucky border. Security net working issue to try and confirm.

1007 NET: **UA 93** reporting 3 armed hijackers who are making bomb threats

1010 Cleveland AFSS ATC-0 Evacuation Bomb Threat. Security notified.

1011 NET: AA reports nationwide ground stop - directing all A/C to nearest A/P. Cancelling all flights for today.

1011 NET: Fighter jets released from McGuire AFB to avoid being targets

1013 NET: **DELTA 1989** flight not believed to be hijacked - returning to Cleveland

1017 Ground Stop of all US Air Carriers ordered

1021 **DELTA 1989** lands at Cleveland without incident

1035 NET: **UA 93** Hijacked

1036 WOC: National COOP activated/COOP ANS activated

1047 NET: **UA93 crashed** 60 miles SW of Johnston PA (Somerset)

1109 Cleveland Ctr reports non-specific bomb threat reported by FBO at
Dayton, Ohio

1120 Somerset, PA Police epartment called ANE ROC advising that an aircraft
had crashed.

1140 **NET: UA 182 unaccounted for**

1146 Illinois National Guard: On standby

1150 The Allegheny FSDO advised AEA ROC that there was a report of a
downed aircraft in Somerset County and dispatched inspectors.

ADA-30 Operations Center Activity Report **September 11-14, 2001**

TIME

Remarks

0835	Received call ANE/Barry of possible hijack AAL11, B767, Bos-Lax, pilot keying mike and intruder in cockpit, stating Don't move or I'll kill you.
0836	ACI Notification (Smith) conferenced in with ANE ROC and ATCSCC.
0840	Acft heading toward JFK. Received via conf. with ANE/ROC
0842	Reportedly a flight attendant has been stabbed. Received via conf. with ANE/ROC
0844	Reportedly a passenger had been shot. . Received via conf. with ANE/ROC
0845	Received a report that an aircraft had hit the World Trade Center in New York City. Received via conf. with ANE/ROC.
0845	ADA-20 Notified (Noel)
0846	ADA-30 Notified (Avery)
0850	(b) (2) High <i>(includes only FAA security but they may also call any outside players - like NORAD)</i>
0850	ADA-2 Notified
0852	MOC activated. <i>(FAA TOP MGMT)</i>
0854	CNN televised that an a/c had hit the World Trade Center in New York.
0855	ADA-1 Notified
0859	CNN televised that 2 a/c had World Trade Center.
0910	AGC-1 Notified
0910	AAM-1 Notified
0913	AVR-1 Notified
0915	AAT-1 Notified
0915	ASY-1 Notified
0920	ATS-1 Notified
0920	NMCC Notified (Major Chambers) <i>by primary net.</i>
0920	(b) (2) High <i>(includes state Dept, NMCC, White House, Secret Service, DOS, FBI, CIA, DIA, this remains continuous open line of communication until deactivated)</i>
0921	FBI Notified (Jeff Bower)
0922	Secret Service Notified (C. Green)
0923	DOJ Hijack Notified (J. Dacrmil)
0924	AGL ROC reported AAL77, b752, from IAD to LAX, 10E York, Ky at FL350 disappeared from radar at 1256Z.
0925	CIA Notified (P. N.)

ADA-30 Operations Center Activity Report September 11-14, 2001

TIME	Remarks
0927	DIA Alert Center Notified (Hambolt)
0928	DOS Ops. Ctr. Notified (Cha)
0929	White House Notified (Rob Hargis)
0940	(b) (2) High
0935	Channel 9 televised that an a/c had hit the Pentagon.
0945	Contacted Corcoran/Lewis to come in for assistance.
0945	FAA Building Evacuated.
1036	(b) (2) High
1045	Ground stop on all US Air Carriers @ 1017
1040	(b) (2) High
1052	(b) (2) High
1117	Article being televised a/c hit Pittsburgh
1122	ANS activated to inform Level 1's Cadre has been activated.
1150	Conf AOA-1/ADA-1 with S-2, American CEO, Delta CEO, and United CEO.
1215	(b) (2) High
1227	ANS stopped and cancelled.
1238	(b) (2) High
1249	ARINC/Gary Gambarani--HIJACK acft Korean KE0085, type unkn, inb to ANC (tail #HL7404) ETA unkn.
1250	Page AVR/Gilligan to go to ADA-1 office.
1251	Glenn Bissenett AVN 250 (b) (2) High paged Linda Blythe. Have FAA fleet status. ACS/Weikert briefed on Korean Hijack
1252	ADA-2, AOA-1, ADA-1 briefed on Korean Hijack acft.
1256	AAT/Griffith briefed on Korean Hijack acft.
1258	Via DOS/Pictuta-- Colin Powell departing Lima Peru enroute DCA ETA 1800E.
1258	DOE OPS called--S1 trying to get an acft to go get Gen. Gordon at STRACOM in OMA. Passed to AAT/73666.
1301	Approved use of all GETS card.
1301	ARINC/Gary Gambarani--HIJACK acft Korean KE0085, type unkn, inb to ANC (tail #HL7404) ETA unkn.

ADA-30 Operations Center Activity Report **September 11-14, 2001**

TIME	Remarks
1305	Page AVR/Gilligan to go to ADA-1 office.
1308	Gilligan responded msg passed.
1312	<div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div> <div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div>
1318	Via AAL 77 believed the one that crashed in Pentagon AAL 11 World Trade Center, UAL 175 WTC; UAL 93 Johnston, PA. Another conf scheduled for 1630E to discuss ATC system status.
1323	Conf Mark Anderson UAL with S-2/S-1
1325	McSweeney arrive at site.
1329	Streeter is in Dayton, OH, can page him if needed.
1330	Dave Berthiaume/Fema Central Locator System <div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div>
1337	AAL ROC evacuated.
1345	Msg passed to Jeff Griffith from Trent Cumming AAL ROC ref facility evacuation due incoming unidentified acft and civilian acft unable to land due to military interference.
1351	Dan Diggins conf with ZAN, unable FTS, using GTS card. Unable to get thru, receiving fast busy. To get regions use GETS card.
1352	Gov VA declared state of emer <div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div> tion, and increase awareness. VA Emer. Management Activation Center.
1405	3 rd floor not activated <div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div> emer site full activations in a standby status has not declared state of emergency. AAI/Monaco conf with Bud.
1407	Conf Diggins with ZAN. ---For update from ZAN call <div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div> ZAN flight status No diversion to ANC 14 in airspace; 11 to Whitehorse, Canada, 3 to Fairbanks, AK. FedEx has 4- acft enroute from the Orient. Contact person for ZAN Darla Gerlach
1421	Hazel Boone/AMQuebue, took number for someone to call back, <div style="background-color: black; color: red; padding: 2px;">(b) (2) High</div> pass to Roger Palmisano.
1428	AAL ROC return to bldg.
1430	Via ADA/Noel FAA is not activating Scatana, not shutting down any nav aids. Commercial flights are not expected to resume until 9/12 after 1200E.
1444	AWP reports traffic.
1445	Computer room conf ended, will reestablish at 1530E, unkn if FAA will be added.
1450	Via AEA ROC/Comancho HIJACKED ACFT: AAL 11, B767, BOS-LAX, crashed into World Trade 92 POB all fatal; UAL 175, B767, BOS-LAX; AAL 77, B757, IAD-LAX crashed into NMCC 64 POB. UAL 93, B757, EWR-SFO, crashed south of Indian Lade Arpt, PA, UNKN POB, all fatal
1455	Conf OST/Flaherty with AOA/Rochelle ref AOA-1 call.
1458	The Korean acft was not Hijacked, miss communication, acft landed White Horse.
1510	Established and checked onto FEMA net, 5X5, no traffic to pass.

**ADA-30 Operations Center Activity Report
September 11-14, 2001**

TIME	Remarks
.514	ADA/Noel update via S-60/Falvey a UAL B747, Enroute LAX to Sydney, Diverted to Bisborne PAX (Arab) spotted typing on a laptop, mission failed. Pilot in control of acft.
1518	USA 937, type unkn, turned around and returned Madrid.
1525	Ruth Levernez has telecon at 1600E with ARC-2 tele (b) (2)High passcode (b) (2)High. Unable to find a number Traci Pacquin, no home number listed. ASW ROC/Miller advised.
1531	Received fax and issued to Steve Jenkins/ACI
1535	(b) (2)High
1600	Computer room conf began.
1605	Ed Faberman/Air Carrier for AOA-1 (b) (2)High number passed to Cecilia.
1608	Blythe responded, advised N1NA will dep DCA at 1730E enroute, Johnston, PA then LGA.
1615	(b) (2)High
1640	Following airlines CEO will have a conf with AOA-1, John Kelly/Alaska Airlines, Donald Carty/American, William Franke/American West, Gordon Bethune/Continental, Leo Mullin/Delta, Richard Anderson/Northwest. Numerous calls from other airlines. AOA office advised but calls in and keep a list.
1650	AOA Airline conf convened.
1658	OST/Taylor conf with Michelle Pachet/AOA in AOA library
1700	(b) (2)High
1703	(b) (2)High
1730	Airline conf ended, next FAA conf with airlines only 1900E (b) (2)High FAA conf at 2030E.
1737	Michelle Pichet request Sullivan, Sullivan in conf with AOA-1. Mike Wiekert conf with AAT/Donner.
1745	Via FBI (ATL) Victim Assistance # (b) (2)High
1812	(b) (2)High
1817	Conf Patty Gray Smith with Laura Brown.
1825	Service B GENOT 1/33 transmitted.
1826	All FAA ACE facilities second level Delta.
1830	Received NRC copy of Terrorism report.
1833	Faxed Notam info to NY State Police Command Post on acft grounding.
1836	Recd AWP situation report #1. Secon Level 1 at 1345P.

ADA-30 Operations Center Activity Report **September 11-14, 2001**

TIME	Remarks
1840	S-1 requested info on # of acft grounded in Canada. ADA-2 provided the info of 123.
1842	ASW telcon @ 2100C.
1848	HQ Terrorist Attack on U.S. Situation Report #1 issued.
1850	Situation Report #1 faxed to S-1 office.
1853	Received fax from Air Transport Assoc for AOA-1, copy delivered to AOA-2, copy delivered to AOA-1 office.
1900	Capt Irving conf with AT Waivers.
1910	FAA Technical Center SITREP #1 received.
1912	John Daly requested Mike Morris.
1925	Received fax from United Airlines.
1935	GENOT 1/33 faxed to Corcoran.
1945	Fax prelim ATC summary relating to UAL 93 to S-1 a (b) (2) High
2000	Begin 255 RADAY.
2002	Via Cecilia AOA-1/ADA-2 returning to bldg for 2030E airlines/AOA conf patched to Library.
2010	Threat to U.S. Aircraft Operators Directive given to security.
2011	DOT/Janet Bennai conf with DOT DEP CS.
2015	Senator Kennedy will attempt to contact AOA-1 later this evening. Msg delivered to AOA-1
2030	APA reestablished telecon on (b) (2) High Airline Conf convened.
2034	DOT/M. Brown called for DOT/Flaherty requested AOA-1 or ADA-2, ACS-1. ACS-1 informed.
2035	ACS-1 refused call, directed to ACS-2.
2037	Unable to locate ACS-2. ACS-1 requested AOA-1 take the call.
2039	AOA-1 conf with DOT/Flaherty.
2050	DOT DEP/Jackson joined the Airline conf.
2052	Streeter returned Paged. Conf with AFS/Swansey. Streeter advised. Swansee conf with Donner.
2056	Senator Kennedy called requesting AOA-1.
2059	Senator Kennedy conf with AOA-1.
2103	Donner conf with Swansee. Via conf Tony James in Phl. No activity at Pentagon.
2115	Paged Canoles for Tony Ferrante.

**ADA-30 Operations Center Activity Report
September 11-14, 2001**

TIME	Remarks
2120	Conf Canoles with Ferrante. Battle and McKie depart facility.
2125	Conf Tom Kaufman with ACI ref possible Security Directives.
2145	Paged Diggins for Tony James.
2150	Conf Diggins with James. Res PA accident.
2157	Conf Christine Roberts (CIA) with Chief of staff office.
2200	Avery, Noel, and Hubbard depart facility.
2205	DOS Stevens for AIA Raiper (AIA).
2212	Paged Raiper (AIA) for Stevens at DOS. Ref Prime Minister for flight to depart DCA destination Australia.
2230	Jean Borris for Joan or Dan. Both departed facility and Building.
2245	Conf Sharon Bryson for AOA-1 and Susan Sullivan. In OPSCENTER.
2300	Began conference. Briefed by CeCe from ADA ofc that conference has been rescheduled until 2345E.
2324	AAT Diggins will be in all night can be reached on either cell or pager.
2330	APA-2 departs facility. APA Conference will commence on 9/12/01 approximately 0700.
2337	(b) (2) High
2340	Mr. Pore for AVR-2. paged.
2344	Mr. Pore cancelled request for AVR-2.
2345	Convened Conf for AOA with the Airline CEO's with AOA-1/AOA-1 in library.

SEPTEMBER 12, 2001

0001	Rayday change. Conference with AOA/ADA and Airline CEO's still in progress.
0040	(b) (2) High
0100	ACO-1 Gen Caranavan in facility using STU-III.
0115	Conf Diggins with AEA-ROC for connection to PIT.
0130	AOA-2 departs Building. Can be reached at home.
0145	AOA-1 Departing Building. Stopped by facility to thank for job well done.
0150	Paged Diggins for
0155	Conf Diggins with FBI.

ADA-30 Operations Center Activity Report
September 11-14, 2001

TIME	Remarks
0158	ADA/2 departs facility
0200	Mike Bates 62222, looking for someone in ADA suite. A fax was to be sent to Mr. Bates.
0630	(b) (2)High
0701	OAK/FIFCO-Glen Bissonnette requested FAA aircraft disposition conf HG-6/Blythe.
0705	Rescheduling administrative telecons thru AEA.
0710	Conf ADA-1 with AVR-1.
0720	Update: Waivers # (b) (2)High
0725	Pat Dillion ABC News requested to fly over the Trade Center, Waivers # given.
0742	Delivered 5 fax messages to AOA-1.
0800	FAA with Airlines CEO began.
0807	Security delivered 4 messages to be transmitted.
0815	DOT/Taylor conf with ACS-1 office.
0817	Security Directive SD108-01-04, EA 107-01-01, SD 108-01-03, EA 129-01-03 received.
0826	Paged APA-1 for ADA -2 office.
0838	Command Center request we take some of their conf calls adz we are unable. Were able to handle the situation.
0840	G-Cars keys returned to ADA-20. Johnson on duty.
0847	Paged APA/Spitalier for Peggy Gilligum.
0850	(b) (2)High
0900	FAA Airline Conf convened with the following airlines CEO: ATA, NWA, FRONTIER, LIB, NATA, EVERGREEN, HAL, USA, EMERY, SWA, FEDERAL EXPRESS, MIDWEST EXPRESS, AAL, UPS AIR, CONTINENTAL, AIR TRAN, UAL, REGIOAL AIRLINE ASSOCIATION, ACA, AMERTRAN, AIRBORNE EXPRESS, CARGO AIRLINE ASSOCIATION, ALASKA AIR, MASA, DELTA, TWA, ATLAS AIR, AVR-1.
0905	All 700's conf at 1030E passcode (b) (2)High Airline conf passcode # (b) (2)High
0908	ADA-2 approved ATP/s\Settles to join FAA Airline conf.
0910	(b) (2)High
0915	Flash message received for ATP-1, AAT-1, ATP-1, ATP-200 and ATCSCC.
1022	ANE SITREP # 2 received.
1030	Aircraft movement sitrep received from Transport Canada delivered to AAT-3. 700's conf began.
1040	ARC-Mickle adz ARC-1 conf at 3pm will have Tracy Pacquin, Veronica Calvery, and John Pallant will be calling in and there's no need to patch into the conf. Room.

ADA-30 Operations Center Activity Report
September 11-14, 2001

TIME	Remarks
.045	RCOM Eastern net check relayed thru AGL ROC.
1055	Radio checked FEMA NECN.
1100	FAA conf with Airlines CEO'S began.
1130	Security 700's conf complete.
1133	Updated aircraft movement sitrep received from Transport Canada delivered to AAT/Montgomery. NORAD Emergency contact #COMM 719-477-4500 (STU-III).
1150	Rochelle adz FAA conf with Airlines CEO will occur every 2 hours.
1220	ACP-2/Quinten Johnson stated the Administrator requested he brief 4 individuals requested a conf slot at 1300 passcode (b) (5) High issued.
1225	(b) (2) High
1400	FAA conf with Airlines CEO convened. Next telecon at 1730E.
1500	ARC-1 conf convened.
1510	ACS-1 conf with Heady/Airborne Express, Shumeir/Atlas Air, Synder/Polar Air, Altman/Airline Cargo Assoc, Priddy/NATA. Attempted to locate Longmeir.
1545	Conf OST/Martin Whitner AAI/Bud Donnier provided FAA-IIC telephone (b) (2) High
1620	AAI/Anderson is at Pentagon. Acting as FAA Liaison.
1650	S-1 briefing started.
1715	AAI/West in NY inquiry. CNN reporting GA acft enroute NYC, checked with AEA nothing heard, ACO/Charlotte advised, it is a Civil Air Patrol acft. West pager (b) (5)
1720	Paged West
1722	Info passed to West.
1730	Convened FAA CEO conf. Next conf 1900.
1743	Conf Senator Cantwell with AOA-1 office.
1745	Conf S-60/Sharon Sharp with Charlotte Brown.
1815	Per APAL. Brown APA passcode changed to 2626 for media only.
1818	AGI-1/Quinten Burgess requested a telecon for 9/13 passcode (b) (5) High given.
1820	(b) (2) High
1834	Left message for AGI-1 to call for a passcode change.
1848	APA conf bridge terminated
1854	FAA SITREP #2 received.

**ADA-30 Operations Center Activity Report
September 11-14, 2001**

TIME	Remarks
.900	CEO Airline conference.
1922	Rochelle Claypoole in facility said they would call us with time for the next CEO Airline conference.
1930	S-1 enroute to facility for conference.
1949	Senator John Carey's ofc (b) (2) High called for AOA-2/Zoeller. Left msg for Zoeller.
1955	FEMA called asking for location of S-1.
1958	FAA has gone to Security Condition Charlie.
2000	(b) (2) High
2001	AAT-1/Peacock called for ACS\Longmire passed to ACI Watch/Roberts.
2028	Senator Carey for ADA-2/Miller confd.
2140	State Dept Task Force 1 called with Prime Minister of Australia in reference of flight to depart tonight from Hawaii...transferred to Waivers-AT.
2210	Zoeller in facility giving time of next CEO Airline's conference/2230.
2230	CEO Airline conference.
2240	Jack Salata the ACI/ACS rep to the FBI confd with AAT/Diggins in reference to ATC Radar Data and Voice Data of the 4 hijacked acft.
2304	Mike Senzel/NSC for General Canavan/DOT left msg.... msg delivered to AOA ofces/Hartman.

SEPTEMBER 13, 2001

0001	Raday change.
0126	AOA/Garvey called in and requested Security to give her a call if they have any problems with the major arpts.
0127	Passed information to ACC/Charlotte Bryan AOA/Garveys request.
0155	Ron Gerber/America West (b) (2) High wanted to know about arpts not able to open in a.m.... call passed to ACC/Weikert.
0251	Rcvd call from NORAD/Maj Mitchell asked if WOC had heard anything about an explosion at ZMP.
0253	Briefed ACC/Bryan about situation.
0255	Called AGL ROC/Gary.... checking with ZMP and ZID.
0257	AGL ROC/Gary reported no explosion at either facility.

ADA-30 Operations Center Activity Report **September 11-14, 2001**

TIME	Remarks
J300	NORAD called back gave them information.
0310	WOC informed ACC/Bryan of situation.
0311	Rcvd call from NORAD/LTC Gruggles in regards to a down acft and explosion in Minneapolis.
0311	Called AGL ROC/Gary in reference to NORAD inquiry. AGL ROC conf'd WOC with ZMP. ZMP stated that a slow moving unidentified VFR acft on radar. F16s went in search of acft. F16s couldn't locate acft...continued on to another mission. Acft turned out to be a Lifeguard helicopter that landed St Mary's a local clinic.
0315	Bryan from ACC came in facility and asked what we had heard about a down acft in Minneapolis. Informed Bryan that we were checking on that and that we would let them know.
0320	Called NORAD/LTC Gruggles back and informed him of helo.
0330	Informed ACC/Bryan of situation.
0540	(b) (2) High
0630	(b) (2) High
0704	(b) (2) High
0707	Dave Berthiaume/FEMA called to check on status of S1.
0910	Received call from ANM ROC, re two trains collide, briefed NRS, they were aware of incident.
0915	Up date on train wreck, freight/AMTRAK train collided 80 E Salt Lake City, briefed S1 office/OA2/FRA.
1010	Cusack returned GETS card, placed in GETS folder.
1014	ASW/Backman-ROC reported WACO Approach reported a target 1 N Crawford, Tx (RANCH) AOA/ADA briefed.
1015	S1 released statement saying air carriers will fly starting at 1100E.
1023	Conf ACS1/ACS2
1025	WACO incident. ACFT on ground. Briefed AOA/ADA.
1105	Briefed OA2/DA2 on two incidences; GA over flew Pres ranch near Waco & GA over flew Camp David. Military scrambled on both incidents
1105	Established net with ATCSCC/Johnston for the purpose of any air carrier incidents etc. Message passed to Daniel Vaca - Air Traffic Rep. In ACC.
1135	Received call from S1 Congressional staff Susan McColey: Sen. Feinstein husband will be flying from Korea to IAD via ANC & SFO. AOA-Natalie Hartman P.O.C. N108DB
1136	(b) (2) High
1202	ASW/Amando-ROC, called to reported Bomb Threat at LAREDO Arpt. Briefed ACI/AOA/ADA.

**ADA-30 Operations Center Activity Report
September 11-14, 2001**

TIME	Remarks
1215	Paul Whitner-Hgr-6 called to inquire about Norfolk Arpt being open. Will be departing soon in both N2/N4 for PA.
1220	ASO-6 called, advised that tropical depression upgraded expecting land fall NW FL. 9/16.
1255	Received call from San Juan Arpt stating 3 bomb threats to arpt. Briefed ACI/AOA/ADA.
1424	Vickie Anderson-AAI # at Pentagon - (b) (2) High
1550	Computer rm test call.
1620	AOA-Rochelle req 1900E telcon with S1/S2/air carriers CEO's.
1719	DOD force down of Cessna N2998K—Martinsburg, WV
1740	White House Ops. Called with Mr. Frank Miller for ACS-1 or 2. Confd. To ACS-1/2, stayed on hold to long. White House dropped off with no conf.
1845	Per AAI-James, FDR from PA. Accident dep on N2 or N3 at 1800E, AAI-Donner briefed.
1850	Zoeller in facility informed WOC to include Bill Ellis in anything that we fax to him and Miller.
1900	Convened ADA/ADA CEO Airlines. (b) (2) High
2235	

SEPTEMBER 14 2001

0503	Maj Ted Wadsworth @ FT Myer = FDR/CDR @ Pentagon Located. Conf with Laura Brown 0507, ADA Miller 0508, AOA Zoeller 0508, CMC Maj McGuire 0509, NTSB Com Brian 0510,
0510	Conf APA-2 with AAI-100 Donner.
0710	(b) (2) High
	(b) (2) High
0715	(b) (2) High
0720	(b) (2) High
0730	(b) (2) High
0735	MLA has given approval for entry door to the computer room to remain opened. Being monitored by both AAC personnel and WOC.
0740	AOA-1 Mrs. Garvey in facility. Accessed the computer room.
0820	Computer Room conference concluded. New conference to begin at 1030.
0850	Conf OST Public Affairs with APA-1 McCloud. Reference # of aircraft in the air.
0907	Paged Linda Blythe for Bud Donner. Ref: Citation.
0915	(b) (2) High A-2 Information normally passed to OA2 and DA2. Should now be faxed to CMC at ext

ADA-30 Operations Center Activity Report
September 11-14, 2001

TIME	Remarks
0917	Faxed copy of Air Carrier Incident REL 137, FA-23, to CMC per OA2. Hand carried copies to OA2 and DA2. Information hand carried to ADA-1 in AOA library.
0920	Paged Paul Wiater for Bud Donner. Ref Citation.
0925	Conf Hangar 6, Waiter with AAI-Donner.
1010	Hangar 6 Clemmons, with Doug Davis (CMC), ref N4 departure.
1030	Received 2 Outgoing Faxed with 47 addressees. Earlier faxes (5) with 47 addresses being xmitted. Faxes consists between 5 thru 15 pages long.
1045	Delivered multiple faxes to AOA suites for AOA-1.
1059	Conf Hangar 6 Wiater with AOA-1/Rochelle.
1110	Fax from (Security Announcement) 0053 and 0054 will be delayed memory overflow in faxes.
1115	Air Carrier Incident REL 137, FA-23, acft landed at Aspen and Pilot now in police custody.
1150	Delivered Fax to Security (ACC) from Transport Canada.
1230	Delivered Fax to Charlotte (ACC) fax from Transport Canada.
1245	Delivered fax to Charlotte (ACC) fax for Lee Longmire.
1251	Conf DOT with CMC Nancy. Ref Part 137.
1240	SITREP #4.
1436	Multiple BOMB Threats Miami International. Passed to ACI,

ACI Watch Log

UNCLASSIFIED

DAY
3:20 Floor

Log Entry Date:
Log Entry Time:
Shift:
Entry Classification:
Watch Officer:
ICF# Referenced:

09/11/2001
08:47
2ND Shift (Day)
UNCLASSIFIED
DAS
20010216

Entry:

NOTE: ALL TIMES ARE APPROXIMATE:

0835 HRS: CALL FROM WASH OPS PATCHING IN PHONE CALL.

AALA 11, BOEING 767, BOSTON-LAX, PILOT KEYING MIKE INDICATING POSSIBLE HIJACKING. IS NOT SQUAWKING. PLANE IS SOUTHBOUND DEVIATING FROM NORMAL FLIGHT PATH TO LAX. APPARENTLY, SOMEONE IS IN THE COCKPIT TELLING THE PILOT THREATENING COMMENTS. THREATENING COMMENTS ARE BEING OVERHEARD DURING PERIOD THAT PILOT HAS KEYED MIKE. PLANE IS SOUTHBOUND TOWARDS NYC.

0837 HRS: BRIEFED ACI-100/1, ACS-2.

0840 HRS: POSSIBLE THREATENING PHRASES: DON'T DO SOMETHING STUPID OR YOU WILL BE KILLED.

0845 HRS: AIRCRAFT IS REDUCING SPEED, LOSING ALTITUDE.

0847 HRS: HEARD THAT AALA IS REPORTING THAT A FLIGHT ATTENDANT MAY HAVE BEEN STABBED.

0855 HRS: CNN REPORTING PLANE CRASHED INTO WORLD TRADE CENTER.

0902 CJG: S60 AWARE AND ASKS FOR UPDATES.

0905 HRS: REPORTS INDICATE 2ND PLANE CRASHES INTO WORLD TRADE CENTER. CNN SHOWS SECOND PLANE. TELECON INDICATES THERE ARE TWO PLANES INVOLVED. TELECON INDICATING EFFORTS TO DIVERT AIRCRAFT AWAY FROM AREA.

0910 HRS: UNITED 175, ALSO OUT OF BOSTON, MAY HAVE BEEN ONE OF THE FLIGHTS.

0915 HRS: ANE REPORTS ALL AIR TRAFFIC IN THE REGION HAS BEEN STOPPED.

0916 HRS: CALL FROM TRANSPORT CANADA, HOGAN, GAVE HIM SHORT BURST OF INFO AND TERMINATED CALL.

CALL FROM EKSA--WILLING TO COME IN. TOLD HER TO STAND FAST UNTIL ACI-100 ALERTS HER.

CALL FROM LIZ MULLIKAN, BACKBRIEFED HER.

NOIWON CONVENED BY CIA. UNKNOWN WHAT WAS DISCUSSED--BNM FIELDLED THE CALL.

0925 HRS: ACS-1 CALLS IN FROM PR. BACKBRIEFED HIM, HE WILL RETURN ASAP.

0915 HRS: NWAA CALLS IN--GETS BACKBRIEF. PROVIDED INFORMATION.

0930 HRS: POSSIBLE THREAT TO THIRD AIRCRAFT.

0930 HRS: UALA 175 REPORTED OFF THE RADAR--LOST OVER INDIANA ?

0933 CJG - PAUL ARNOLD/UPS ASKS FOR FLIGHT NOS. TO CHECK FOR POSSIBLE UPS JUMPSEATERS ON BOARD. TOLD HIM PRELIMINARY, UNCONFIRMED AALA NO. 11,

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ACI Watch Log

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UALA NO. 175.

0940 HRS: AALA 77 DULLES--757-200 FLEW INTO WTC.

0941 HRS: PLANE CRASHING INTO PENTAGON--REPORTED BY ATC.

0942 HRS: REPORT UALA 93 FROM CLEVELAND INDICATES BOMB ON BOARD. PLANE IS WEST OF PITTSBURGH. NO REPORTING.

0950 HRS: CAPITAL AND WH EVACUATED.

1000 HRS: WTC TOWER COLLAPSES.

1005 HRS: NOIWON STATES ALL PRINCIPALS TO SECURE FACILITIES. 1100 HRS SECURE TELECONFERENCE (NFI). BNM PASSES TO S-60, AND INFORMS UPSTAIRS.

1007 HRS: UALA 93 REPORTING 3 ARMED HIJACKERS WHO ARE MAKING BOMB THREATS.

REPORTS THAT CAPITAL IS ON FIRE.

1015 HRS: CIA RELOCATING WILL CALL AGAIN WITH GOOD NUMBERS.

1015 HRS: LYNNE OSMUS IS ON WAY IN.

1018: PAUL ARNOLD, UPS, DIR OF AVIATION SECURITY CALLED THE UPS IS RESPONSIBLE FOR CDC DEPLOYMENT, NEEDS TO GET AUTHORIZATION FOR FLYING HIS AIRCRAFT FROM LOUISVILLE, KY OT NYC. WE ARE PATCHING HIM TO TENTH FLOOR TO EXPEDITE THIS

1020 HRS: NOIWON BY NSA [REDACTED]

1035 HRS: BACKBRIEFED JACQUELINE SHAW, TRANSPORT CANADA. ASKED IF SHE KNOW ABOUT A MISSING PLANE FROM CANADA. SHE WILL TRACK DOWN AND CALL.

1045: JEFF DUNAWAY CORP SEC UPS CALLED WATCH HE WOULD LIKE TO KNOW WHAT INT'L LOCATIONS SHOULD THEY NOT FLY INTO. WE WILL CALL BACK IF WE DEV ANY INFO.

CALL FROM RLW. GIVE HIM UPDATE.

(S/NF) HE ADVISES THAT FBI IS REPORTING AALA 11, SEAT 10 WAS INDIVIDUAL NAMED SATAN ((SUGAMI)).

ALSO REPORTED THAT SMALL CAR BOMB EXPLODED ON SOUTH SIDE OF WHITE HOUSE.

[REDACTED]

1050 HRS: ALL NWAA ACCOUNTED FOR AND ON GROUND EXCEPT ONE WHICH IS ON FINAL APPROACH.

1050
KLI NIKER
DEB
ADVISE

1050 HRS: FAXED CRITICS TO 10TH FLOOR.

1105 HRS: CVTS CONCLUDED. AALA 77 IS THE ONE MISSING OVER OHIO. UALA 175 [REDACTED] NEAR CAMP DAVID. MEDEVAC EN ROUTE TO CAMP DAVID.

1108: WATCH CALLED BY FSM AT IAD STACY GRAC [REDACTED] [REDACTED]

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WANTS TO KNOW HOW TO MOVE A FBI DEP DIR FROM JAX VIA HILTON HEAD TO DCA THE AGENT THAT IS WORKING THE ISSUE. PATCHED HER THROUGH TO WASH OPS WHO STATED THAT SHE NEEDS TO CALL ATA- [REDACTED] WATCH TRIED THAT NUMBER AND IT WAS BUSY, WATCH TOLD HER TO CALL THE ATA NUMBER AND IF SHE COULDN'T GET THROUGH TO CALL THE WATCH BACK.

1115 HRS: MTK INDICATED THAT LONDON IS REPORTING THAT UBL HAS CLAIMED RESPONSIBILITY FOR THE ATTACK.

1117: WTOP REPORTING THAT ARABIC DAILY IN LONDON ATTRIBUTES ATTACK TO UBL. UBL WARNED OF AN ATTACK IN RETRIBUTION FOR ISRAEL 3 WEEKS AGO.

1119: RLW@CIA CALLED THE WATCH CIA NEEDS TO KNOW WHO TO CALL/CONTACT AS CIA NEEDS TO GET FOLKS TO NYC, DOMESTICALLY AND OVERSEAS. WATCH WILL FIND THIS AND CALL HIM BACK. SPOKE TO PAULA AND SHE WILL CALL HIM. 1128 CALLED RLW@CIA AND LEFT MESSAGE.

1125 HRS: CNN REPORTING AALA 11 (BOSTON-LAX AND AALA FLIGHT 77 (DULLES-LAX) WERE THE ONE FLYING INTO WTC.

1134 RLW@CIA CALLED WATCH HAD TO PASS THE FOLLOWING INFO TO THE WATCH- NSC SAYS THAT THE PENTAGON WAS HIT BY SMALL AC. 2 AWACS AND 6 F-16'S ARE ORBITING DC.

1138: ANDREW FORM THE OPS CENTER CALLED THE WATCH. HE HAD RECEIVED A CALL FROM BEN KINGSLEY AT [REDACTED] WANTED TO KNOW HOW TO GET EMERGENCY SUPPLIES INTO THE AREA. ANDREW WANTED TO KNOW HOW TO DO THIS. SKS SPOKE HIM WE HAD A CALL EARLIER FROM UPS AND THE 10TH FLOOR TOLD US TO CALL AT [REDACTED] High

1140 HRS: DAVE BAUM [REDACTED] NSA CALLED AND ASKED FOR NUMBER OF A/C UNACCOUNTED FOR.

1150 HRS: CALL FROM RICH DA [REDACTED] C [REDACTED] UALA WANTING TO KNOW IF US MILITARY HAS TAKEN OVER AIRSPACE-AND IF SO, HOW TO GET PERMISSION TO GET UALA AIRCRAFT TO PITTSBURGH TO HELP IN RECOVERING A/C CRASH SITE.

1200 HRS: CALL FROM MINI-SCIF: 3 ARABS ARE ON UALA 23 AT JFK AND ARE REFUSING TO GET OFF PLANE. FBI IS ON SCENE.

1210 HRS: RECEIVED CALL FROM KLINKENBURG, NWAA, ASKING FOR NUMBER OF A/C ACTUALLY CRASHED. HOOKED HIM TO ACO OFFICE ON 3RD FLOOR.

1210 HRS: CALL FROM [REDACTED] CALLED TO SEE IF CONFERENCE CALL HAD BEEN ACTIVATED.

1210 HRS: CALL FROM MINI-SCIF ADVISING THAT AUTODIN SYSTEM IS DOWN AND WE NEED TO ENSURE THAT WE TALK TO OUR LIAISON OFFICERS.

1225 HRS: PATCHED UNKNOWN PERSON INTO RAY GOMEZ.

1230 HRS: STACY GRACE CALLS TO INQUIRE ABOUT AN AIRCRAFT REPORTEDLY CIRCLING ELKINS, WV AIRPORT; NO INFORMATION.

1250 HRS: RECEIVED CALL FROM GREG AHERN ASKING ABOUT UNITED MANIFESTS. HOOKFLASHED HIM TO ACO WATCH (JANET).

1302: NOEL FROM CIA OPS, WOULD LIKE PAX MANIFESTS, WATCH PASSED HER TO THE 10TH FLOOR.

1310: ANNAMARIE LUNTZ CALLED LOOKING FOR DAVE LEACH X 3, PASSED HER DAVE'S PAGER NUMBER.

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1330 HRS: [REDACTED] ADVISE THAT A KAL AIRLINER IS ALLEGEDLY HIJACKED. NORAD ADVISED [REDACTED] A KAL FLIGHT INBOUND TO NORTH AMERICA TOLD THEM "WE HAVE BEEN HIJACKED" AND IS REQUESTING TO DIVERT TO CANADA, SPECIFICALLY TO WHITE HORSE, CANADA. THE A/C IS CURRENTLY OVER ALASKA. NSA INDICATED THAT A/C MAY HAVE BEEN SCRAMBLED.

ALSO [REDACTED] AALA 204 OVER THE NORTH ATLANTIC WAS HEADING TOWARDS A USN SHIP AND HAS BEEN WARNED AWAY FROM THE SHIP. (NFI). PASSED INFORMATION TO MINI-SCIF. BACKBRIEFED ACI 100/1.

MIXED REPORTING ON SIZE NATURE OF A/C WHICH CRASHED INTO PENTAGON. SPECULATION IT WAS A LARGE COMMERCIAL AIRCRAFT, EITHER AALA OR UNITED.

1400 HRS: HAWAII MILITARY MAY HAVE SCRAMBLED A/C AGAINST KAL 85.

1405: JSH (STATE LIAISON) CALLED. CAPITOL POLICE REPORT THAT AN INDIVIDUAL WAS FOLLOWING THE PRESS CORPS AROUND THE CAPITOL, TRYING TO LISTEN IN. SUSPICIONS WERE RAISED AND HE WAS QUESTIONED. A NAME TRACE-SHAYKH M. ZACHARIAS, OF THE IIRO, WAS EMPLOYED BY AN NGO IN NAIROBI AND WAS SOMEHOW CONNECTED TO THE EMBASSY BOMBING. HE IS CURRENTLY BEING HELD AND POLICE HAVE PERMISSION TO SEARCH HIS HOTEL ROOM.

1435 HRS: RECEIVED CALL FROM TRANSPORT CANADA, J. SHAW. GAVE HER AN UPDATE ON CLASSIFIED LINE. JACQUELINE SHAW INDICATED THAT THEY COULD NOT CONFIRM ANY CANADIAN AIRCRAFT BEING HIJACKED. NO KNOWN THREAT FROM CANADA.

1440 HRS: CALL FROM JEAN LECOURS, ASKING FOR CONFIRMATION OF THE KAL FLIGHT AS NON A HIJACKING. INDICATED TO JEAN LECOURS THAT WE COULD NOT OFFICIALLY CONFIRM THE KAL WAS HIJACKED. INDICATED THAT WE WERE LEANING TOWARDS IT NOT BEING HIJACKED BUT WE CANNOT CONFIRM. JEAN UNDERSTOOD.

1442 HRS: FAA NET ADVISES THAT:

UALA 93, NEWARK-SF, CRASHED SOMERSET, PA.
AALA 11, BOSTON-LAX, CRASHED WTC.
AALA 77, IAD-LAX, CRASHED
UALA 175, BOSTON-LAX, CRASHED
KAL 85, UNCONFIRMED STATUS, BELIEVED ON GROUND IN WHITE HORSE, CANADA.
UNKNOWN A/C, CRASHED IN KENTUCKY (?) UNCONFIRMED.

1445: STEVE TOCHTERMAN, CASFO, SINGAPORE BACK ON STATION.

1457: S-60 DAN MCCLEALLA [REDACTED] 6, CALLS WATCH HE HAS TWO ITEMS FOR THE WATCH. 1: HE HAS A REPORT FROM COAST GUARD COMMUNICATIONS CENTER, THAT A KOREAN AIR FLT TO JFK A 747 IS BEING FORCES DOWN TO WHITEHORSE, CANADA. THE COAST GUARD HAS LAUNCHED RESOURCES FOR THIS. 2: ON A UNITED FLIGHT FROM LAX TO SYDNEY AN ARABIC MAIL WAS SEEN COMMUNICATING VIA HIS LAPTOP THAT "HIS MISSION HAS FAILED, THE AIRCRAFT IS DIVERTING."

1505: CALLED UNITED OPS AND SPOKE TO BRUCE MACINTOSH, WATCH WAS TRANSFERRED TO MIKE BARBER, THIS IS A NON-ISSUE THE PERSON ON THE LAPTOP WAS A GUATEMALAN AND THAT THE FLIGHT IS SECURE.

1510: CELESTE HOMAN, FSM-LAX CALLED A PHONE CALL CAME IN THAT THERE WAS A SUSP VEH. PARKED IN THE PRG STRUCTURE NEAR TERMINAL 3, LEVEL 2, NORTH SIDE, MIDDLE OF AISLE. CAR IS DARK IN COLOR WITH WHITE ARABIC WRITING ALL AROUND IT, TRIP WIRE LAPD, FBI, LAX AIRPORT POLICE FAA INVESTIGATING.

1523: WATCH MONITORING THE NET AND THERE IS A REPORT OF AN AIRCRAFT (KLM) OUT OF AMSTERDAM THAT IS BEING HIJACKED.

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10-14 F/1001
~~SECRET~~

Log Entry Date: 09/11/2001
Log Entry Time: 09:05
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: LOG OPENED IN MINI-WATCH. BOOTING UP SYSTEMS. ON PRIMARY NET.

Log Entry Date: 09/11/2001
Log Entry Time: 09:06
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: CALL FROM WOC THAT AA FLT 11 BOS TO LAX MAY HAVE INTRUDER IN COCKPIT, POSSIBLE HIJACKING. NO TRANSPONDER COMMS BUT KEYING MIKE ALLOWING ATCT TO HEAR THREATS FROM SOMEONE IN THE COCKPIT, SAYING SOMETHING LIKE, "DON'T DO ANYTHING SILLY OR WE WILL KILL YOU." ACFT DIVERTED OFF COURSE AND HEADED SOUTH TOWARD NEW YORK. ACFT LOSING ALTITUDE AND SPEED. CANNOT GET COMMS WITH ACFT. ACCORDING TO AALA, STEWARDESS MAY BE STABBED AND SOMEONE ELSE IS CONTROLLING THE AIRCRAFT.

Log Entry Date: 09/11/2001
Log Entry Time: 09:12
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: 0905-CNN REPORTED ACFT HIT THE WORLD TRADE CENTER. NOT SURE IF AA FLIGHT OR NOT.
0910-CNN REPORTS A SECOND ACFT HAS HIT THE WTC.

Log Entry Date: 09/11/2001
Log Entry Time: 09:15
Shift: 2ND Shift (Day)
Entry Classification: ~~UNCLASSIFIED~~
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: WATCH HAS CONTACTED FBI, CIA (RLW), S-60, STATE (JSH). NO ADDITIONAL INFORMATION FROM THEM. RECOMMENDED CONTACTING ~~██████████~~

Log Entry Date: 09/11/2001
Log Entry Time: 09:22
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: CONTACTED FBI SIOC - KAREN GIESER DISCUSSED HER ARRIVAL TO SIOC AS FAA REP.

Log Entry Date: 09/11/2001
Log Entry Time: 09:23
Shift: 2ND Shift (Day)

~~SECRET~~

Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: 0920-CNN REPORTS THAT AP IS REPORTING THAT FBI IS INVESTIGATING FOUL PLAY. SOMETHING EXPLODED IN ONE OF THE TOWERS, POSSIBLE FUSELAGE WAS INSIDE AND IGNITED.

Log Entry Date: 09/11/2001
Log Entry Time: 09:26
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: POSSIBLY BOTH AALA FLIGHTS. ONE MAYBE FLT 11 OUT OF BOSTON, 2ND OUT OF DULLES 767. ACS-1 BRIEFED; INBOUND ON FLIGHT FROM PUERTO RICO.

SECRET SERVICE CALLED. NOT WANT NET LINE. ASKED TO SPEAK DIRECTLY TO MIKE SIRILLO (NOT AVAILABLE) PASSED THEM TO HIS SUPERVISOR.

STATE, DOJ, SECRET SERVICE, AND NMCC ON NET.

Log Entry Date: 09/11/2001
Log Entry Time: 09:29
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: PRIMARY NET - USSS, NMCC, DOJ, DOS.

Log Entry Date: 09/11/2001
Log Entry Time: 09:33
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: CNN REPORTING THAT ONE OF THE TWO ACFT WAS AALA FLT 11 OUT OF BOSTON.

Log Entry Date: 09/11/2001
Log Entry Time: 09:36
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: UNCONFIRMED FROM ACO THAT 2ND ACFT FROM DULLES IS AALA FLT 77 DULLES TO LAX.

Log Entry Date: 09/11/2001
Log Entry Time: 09:37
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: BILL HAMILTON, ACT-700, CALLS. ASK TO JOIN PRIMARY NET.

Log Entry Date: 09/11/2001
Log Entry Time: 09:45
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: DOJ CALLED TO SAY AT 0933 A MRS. OLSON SUPPOSEDLY CALLED FROM FLT 77 ON A CELL PHONE SAYING THEY ARE BEING HERDED TO BACK OF ACFT. THIS IS AFTER THE 2ND CRASH AT WTC.
0941 USSS SAYS THEY CAN CONFIRM THAT AN ACFT CRASHED INTO THE PENTAGON. THEIR GUY AT WHITE HOUSE SAW IT HAPPEN.
0945 DOJ SAYS ANOTHER CALLER SUPPOSEDLY FROM FLT 77 SAYS THE ACFT IS BEING HIJACKED. THIS AFTER PENTAGON CRASH.

Log Entry Date: 09/11/2001
Log Entry Time: 09:51
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: 0950-USSS REPORTS THAT 3 ACFT INBOUND TO WHITE HOUSE. ACC TRYING TO CONFIRM.
STATE, DOJ, USSS, FAM ON NET AT 0955.

Log Entry Date: 09/11/2001
Log Entry Time: 09:55
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: PSI CONFIRMED THAT AALA FLT 77 WAS ONE OF ACFT THAT CRASHED INTO THE WTC.

0955-CONFIRMED DELTA FLT 1989 CLEVELAND TO BOSTON IS BEING HIJACKED.
1000-PENTAGON EVACUATING.

Log Entry Date: 09/11/2001
Log Entry Time: 10:05
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: UNCONFIRMED REPORT THAT STATE DEPARTMENT ON FIRE.

USSS REPORTING THAT UNCONFIRMED UNITED FLT 93 (PITT TO DC) IN PROCESS OF BEING HIJACKED.

1010-UNCONFIRMED REPORT OF UNITED FLT 93 HIT GROUND SOUTH OF JOHNSTOWN, PA.. SMOKE REPORTED.

Log Entry Date: 09/11/2001
Log Entry Time: 10:13
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED

Watch Officer:
ICF# Referenced:

AHS
20010216

Entry:

NET UPDATE-DELTA FLT 1989 MAY NOT BE HIJACKED, POSSIBLY RETURNING TO CLEVELAND. ALL INTL INBOUND FLTS BEING DIVERTED TO CANADA. USSS REPORTING UNCONF EXPLOSION AT LINCOLN MEMORIAL.

Log Entry Date:

09/11/2001

Log Entry Time:

10:35

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

AHS

ICF# Referenced:

20010216

Entry:

DELTA FLT 1989 IS SAFELY ON GROUND IN CLEVELAND.

UNITED 93 (NEWARK TO SAN FRAN) BEING HIJACKED. HIJACKERS HAVE KNIVES AND BOMBS.

USSS REPORTS 1 UNK ACFT 8 MILES OUTSIDE DC, FLYING INBOUND BELOW RADAR.

Log Entry Date:

09/11/2001

Log Entry Time:

10:39

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

AHS

ICF# Referenced:

20010216

Entry:

USSS IS REPORTING UNITED FLT 93 CRASHED AT CAMP DAVID. TRYING TO CONFIRM.

Log Entry Date:

09/11/2001

Log Entry Time:

11:17

Shift:

2ND Shift (Day)

Entry Classification:

Watch Officer:

AHS

ICF# Referenced:

20010216

Entry:

RLW CALLED FOR PHONE NUMBER TO CONTACT FOR COORDINATION MOVEMENT OF

Log Entry Date:

09/11/2001

Log Entry Time:

11:23

Shift:

2ND Shift (Day)

Entry Classification:

Watch Officer:

CJG

ICF# Referenced:

20000216

Entry:

LATE ENTRY, 1020 - (C)

REPORTS SUSPICIOUS PAX WAS REPORTEDLY ON ONE OF THE AC, POSSIBLY ONE OF THOSE THAT HIT WTC.

BRIEFED ACI-100 ON CALL AND REQUEST FOR MANIFESTS.

Log Entry Date: 09/11/2001
Log Entry Time: 11:34
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: NET UPDATE AS OF 1115:
(1) AAL 11 BOX-LAX AND (2) UAL 175 BOS-LAX CRASHED INTO WTC.
AAL 77 IAD-LAX REPORTEDLY CRASHED ALONG OHIO/KENTUCKY LINE
UAL 93 NEW-SFO CRASHED VIC JOHNSTOWN, PA (HAD BEEN REPORTED AS CAMP DAVID)
DAL 1989 CLV-BOS SAFELY TAXIED TO GATE...NO DISTRESS APPARENT

USSS REPORTED THAT ONE OF THEIR OFFICERS AT WHITE HOUSE OBSERVED A SMALL COMMERCIAL ACFT FLYING NORTH TO SOUTH CRASH INTO PENTAGON (AAL SAYS IT COULD BE AN AMERICAN EAGLE FLT).

LINCOLN MEMORIAL EXPLOSION - CAR BOMB IN VIC OF 15TH AND F STREET

2000 ACFT IN THE AIR CURRENTLY...WILL TAKE 4 HOURS TO GROUND THEM ALL. JSH, STATE, CALLED. BRIEFED HIM ON ABOVE INFO.

1125- REPORT OF BOMBTHREATS AT LONG BEACH, ONTARIO, AND LAX...EVACUATION IN PROGRESS.

Log Entry Date: 09/11/2001
Log Entry Time: 11:45
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: AEA ON TAC NET. AT JFK, 3 ARABS ARE REFUSING TO DEPLANE UNITED FLT 23 AT BRITISH AIRWAYS TERMINAL 7. FBI ON SCENE. BRIEFED MAIN WATCH.

Log Entry Date: 09/11/2001
Log Entry Time: 11:45
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: JSH CALLED. 2 AWAACS AND 6 F-16S ARE AIRBORNE WITH SHOOTDOWN AUTHORIZATION OVER DC. DEFCON 3 HAS BEEN DECLARED.

Log Entry Date: 09/11/2001
Log Entry Time: 11:50
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: PROVIDED ACFT STATUS UPDATE TO MAIN WATCH.

DAS CALLED WITH RICH DAVIS, UALA, ON LINE, REQUESTING COORDINATION TO FLY ACFT TO CRASH SITE IN JOHNSTOWN, PA. MSH CHECKED WITH STEVE JENKINS WHO PROVIDED NUMBER IN ROOM 31 **151221** AND HAVE THEM TALK TO PSI REP. DONE.

Log Entry Date: 09/11/2001
Log Entry Time: 11:53
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: FAXED PASSENGER LIST FOR AALA FLT 77.

MD-80 REPORTED OFF RADAR IVO PORTSMOUTH, OHIO WAS HEADING TO DC.

Log Entry Date: 09/11/2001
Log Entry Time: 11:55
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: RLW CALLED RELAYING FBI SIOC INFO CONCERNING 3 DISTRESS CALLS FROM 3 ACFT APPROACHING EAST COAST OF U.S.:
UALA 947
AIRCANADA 065
CALA 57
ACCORDING TO TAC NET, THESE WERE MISINFORMATION, UALA FLT WAS CANCELED; AC FLT RETURNED TO AMSTERDAM; CALA FLT DIVERTED TO UNKNOWN LOC.
HOWEVER, NSA CONTINUES TO REPORT DISTRESS CALLS FROM THEM. 1220-ACO INDICATED STILL NO INDICATION THAT THEY ARE IN DISTRESS.
1232 - RLW CALLED AND INDICATED THAT HE HAD BEEN ASKED AGAIN ABOUT THE THREE FLIGHTS (UALA 947, AIR CANADA 065, CALA 057).
1235-RECONFIRMED WITH MIKE WEIKERT THAT UALA 947 HAS RETURNED TO AMSTERDAM; AIRCANADA 065 NEVER DEPARTED (FLT HAD BEEN CANCELED); CALA 57 OUT OF HAMBURG DIVERTED TO NEWFOUNDLAND. REITERATED THIS INFO TO MAIN WATCH. BRIEFED JSH.

JSH CALLED TO CONFIRM THE FLTS INVOLVED TO THIS POINT AND SAID THE INFO THEY HAD ABOUT THE ACFT THAT SUPPOSEDLY CRASHED INTO THE PENTAGON WAS AN ALL-WHITE SMALL PLANE WITH "RED NIKE TYPE" SYMBOL ON THE TAIL. ASKED WATCH TO CONSULT OAG TO FIND ANY POSSIBLE MATCHES. MTK CALLED MAIN WATCH TO HAVE THEM RESEARCH IT.

Log Entry Date: 09/11/2001
Log Entry Time: 12:00
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: JSH, STATE L/OS, CALLED AND ASKED THAT THE FOLLOWING INFORMATION BE PASSED TO ACI-1: STEPHEN EMERSON CALLED JOHN'S NUMBER AND SPECIFICALLY ASKED FOR JACK. EMERSON CLAIMS TO BE A COUNTERTERRORISM EXPERT. JOHN DID NOT TALK WITH HIM AND ASKED THAT INFORMATION BE PASSED TO CLAUDIO - CALLED AND BACKBRIEFED CLAUDIO IN WATCH.

Log Entry Date: 09/11/2001
Log Entry Time: 12:17
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: JSH, STATE, CALLED AND ASKED IF WE HAD ANY INFORMATION ON A UALA FLIGHT OUT OF CHICAGO (IT IS FROM NEWS). INFORMED HIM NO BUT WOULD CHECK.

JOHN ALSO PASSED ON SOME INFORMATION FROM OAG ON AALA 11 AND UALA 175.

Log Entry Date: 09/11/2001
Log Entry Time: 12:21
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: FAXED AALA FLT 11 PASSENGER LIST TO RLW.

Log Entry Date: 09/11/2001
Log Entry Time: 12:21
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: ACCORDING TO ACI-1, AUTODIN LINE IS DOWN IN OPS CENTER...NOT RECEIVING MSG TRAFFIC. ACI-1 REITERATED IMPORTANCE OF MAINTAINING CONTACT WITH LIAISONS.

Log Entry Date: 09/11/2001
Log Entry Time: 13:08
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: RLW CALLED AND ASKED IF THERE WAS ANY INFORMATION ON FLIGHT AND CABIN CREW MEMBERS ON FLIGHTS.

LATE ENTRY - RECEIVED LISTS OF SELECTED INDIVIDUALS ON AALA 77 AND AALA 11. SECURE FAXED LISTS TO RLW.

Log Entry Date: 09/11/2001
Log Entry Time: 13:10
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: CJR INDICATED THAT CIA OPS NEEDED MANIFESTS - INFORMED HIM THAT THEY HAD BEEN SECURE FAXED TO RLW - CALLED RLW AND INFORMED HIM AND ASKED FOR HIM TO CONTACT (b) (2) (H) AND/O (b) (2) (H). RLW WILL COORDINATE.

Log Entry Date: 09/11/2001
Log Entry Time: 13:14
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: JSH CALLED AND INDICATED THAT HE TALKED TO WITNESS AT DS WHO SAW THE AIRCRAFT CRASH INTO PENTAGON. THE INDIVIDUAL, A FORMER NAVY MEMBER, INDICATED THAT THE PLANE WAS A LARGE COMMERCIAL AIRCRAFT (NOT LEAR OR COMMUTER). HE SAID THAT THERE WERE ENGINES ON THE WINGS. AS THE AIRCRAFT APPROACHED NATIONAL IT TURNED AND FLEW INTO THE PENTAGON. HE

STATED THAT THE LANDING GEAR WAS NOT DOWN.

Log Entry Date: 09/11/2001
Log Entry Time: 13:30
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: 1315 - FBI REPORTED THAT THE 3 ARABS AT JFK REFUSING TO GET OFF UNITED PLANE WAS DECLARED A NON-INCIDENT. BRIEFED MAIN WATCH.

Log Entry Date: 09/11/2001
Log Entry Time: 13:33
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: UNATTENDED UHAUL AT TOM BRADLEY TERMINAL AT LAX. LEO AND FBI ON THE SCENE. TERMINALS ALREADY EVAC'D FROM EARLIER THREAT.

Log Entry Date: 09/11/2001
Log Entry Time: 13:35
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry:

[REDACTED]

Log Entry Date: 09/11/2001
Log Entry Time: 13:40
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: RLW CALLED - WENT SECURE - REQUESTED ADDITIONAL INFORMATION FROM MANIFESTS (CODES THAT ARE USED ON FORMS). DISCUSSED WITH STEVE JENKINS AND JANET RIFFE. JANET WILL GET INFORMATION.

Log Entry Date: 09/11/2001
Log Entry Time: 14:05
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS

ICF# Referenced: 20010216

Entry: AALA FLT 77 IS THE LIKELY ACFT THAT CRASHED INTO THE PENTAGON. THERE IS NO CRASH IN OHIO/KENTUCKY REGION AS PREVIOUSLY REPORTED. VERIFIED BY INDIANA LEO.

Log Entry Date: 09/11/2001
Log Entry Time: 14:06
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: USSS REPORTED THAT TAIL NUMBER OF ACFT CRASHED AT PENTAGON IS WHT0388. WATCH, ACI-300, AND ACC PERSONNEL SEARCHED VARIOUS DATABASES AND COULD NOT FIND IT. WITHIN 30 MIN, USSS SAYS IT IS THE TRANSPONDER NUMBER NOT TAIL NUMBER.

Log Entry Date: 09/11/2001
Log Entry Time: 14:17
Shift: 2ND Shift (Day)
Entry Classification: ~~SECRET~~
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: RLW CALLED.

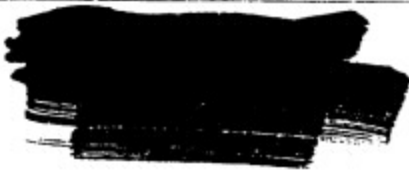




Log Entry Date: 09/11/2001
Log Entry Time: 14:30
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: A SUSPICIOUS VEHICLE WAS SPOTTED ADJACENT TO TERMINAL 3 AT LAX. FILAMENT LINE WAS VISIBLE AND MAY BE A TRIP WIRE. EOD IS ON THE SCENE.
1507-DAS CALLS WITH SAME INFO.
1528-EXPLOSIVE DEVICE POSSIBLE IN VEHICLE IN PARKING LOT 301 ON 2ND LEVEL TOWER EVAC'D. LAPD GOING TO DETONATE VEHICLE.
1545-LAX EOD CLEARED THE INCIDENT. THE FILAMENT WIRE WAS FISHING GEAR.

Log Entry Date: 09/11/2001
Log Entry Time: 15:00
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: NSOC CALLED MAIN WATCH TO SAY MD STATE TROOPERS IN WESTERN MD SAID THEY SAW A LARGE ACFT FLYING SOUTHEAST FROM CUMBERLAND AREA TOWARD DC. BRIEFED ATC WHO SAID IT COULD BE MIL AIR.




Log Entry Date: 09/11/2001
Log Entry Time: 15:07
Shift: 2ND Shift (Day)
Entry Classification: 
Watch Officer: MSH
ICF# Referenced: 20010216

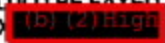


Entry: RLW CALLED BACK.



Log Entry Date: 09/11/2001
Log Entry Time: 15:35
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: UALA 815 LAX-SYDNEY DIVERTED TO BRISBANE BASED ON PAX SAYING AN ARAB WAS WRITING SOMETHING ABOUT AN "ABORTED MISSION." RESOLUTION: NON-INCIDENT. ARAB MALE WAS PLAYING A COMPUTER GAME.

Log Entry Date: 09/11/2001
Log Entry Time: 15:48
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216


Entry: CJR REQUESTED THAT LIST OF FLIGHTS INBOUND TO HONOLULU BE FAXED TO NSC - CALLED WATCH FOR WHSR # - RECEIVED WHSR SECURE FAX  . NSC SECURE FAX  . NSC PHONE 

1415 - SECURE FAXED TO BEVERLY ROUNDTREE, DICK CLARK'S ASST, AT NSC.

Log Entry Date: 09/11/2001
Log Entry Time: 16:00
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: AHS
ICF# Referenced: 20010216

Entry: MTK CALLED ABOUT JAPANESE EMBASSY REQUEST FOR FLT MANIFESTS BUT STATE CONSULAR AFFAIRS WOULD NOT HANDLE THE REQUESTS AND PUSHED IT BACK TO FAA. AS PER ACI-1 DISCUSSION WITH CJR (WHO WORKED ISSUE WITH NEW ZEALAND EMBASSY), DIRECT JAPANESE EMBASSY TO CALL FAA PA TO REGISTER REQUEST. TELL THEM THERE ARE MANY REQUESTS INCOMING AND FAA LEGAL IS WORKING THE ISSUE AS QUICKLY AS POSSIBLE.

Log Entry Date: 09/11/2001
Log Entry Time: 16:10
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH



ICF# Referenced:

20010216

Entry:

ASKED JANET RIFFE, PSI FOR AALA, WHAT THE CODES TO THE RIGHT OF THE NAMES LISTED ON THE MANIFEST REPRESENT (EARLIER STEVE JENKINS INDICATED THAT THEY MEANT THAT THE PASSENGERS REQUESTED TO SIT TOGETHER). JANET INDICATED THAT THEY MEAN THAT THEY WERE ON THE SAME PNR.

Log Entry Date:

09/11/2001

Log Entry Time:

16:15

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

AHS

ICF# Referenced:

20010216

Entry:

QUESTIONS ABOUT SIKORSKY HELO CRASH. ACO SAYS IT MAY HAVE BEEN TRYING TO LAND AT WTC HELO PAD AND GOT CAUGHT IN THE WRONG PLACE AT THE WRONG TIME.

Log Entry Date:

09/11/2001

Log Entry Time:

16:36

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

MSH

ICF# Referenced:

20010216

Entry:

JSH CALLED AND REQUESTED TO SPEAK WITH PUBLIC AFFAIRS REP IN ACC - ON PHONE. JOHN ASKED THAT NOTE BE PASSED TO HER REQUESTING PA CALL (b) (2)(B) (PA AT STATE). THEY NEED TO COORDINATE TALKING POINTS AND CAN'T GET THROUGH. MSH PASSED STATE NUMBER TO FAA PA.

Log Entry Date:

09/11/2001

Log Entry Time:

16:52

Shift:

2ND Shift (Day)

Entry Classification:

Watch Officer:

AHS

ICF# Referenced:

20010216

Entry:

Log Entry Date:

09/11/2001

Log Entry Time:

17:22

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

MSH

ICF# Referenced:

20010216

Entry:

TAIL #S FOR AIRCRAFT:
AALA 11 (767) - N334AA - BOS-LAX - 81 PAX + CREW - WTC #1
AALA 77 (757) - N644AA - IAD-LAX - 58 PAX + CREW - PENTAGON
UALA 175 - (767) - N612UA - BOS-LAX - 56 PAX - WTC #2
UALA 93 - (757) - N591UA - NEW-SFO-28 PAX - CRASHED IN SOMMERSET, PA

Log Entry Date:

09/11/2001

Log Entry Time:

18:07

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:
ICF# Referenced:

AHS
20010216

Entry: AS PER PRIMARY NET, ALL CIV AIR IS ON THE GROUND. ONLY LE, MIL, AND 3 GOVT "GO-TEAMS" ARE IN THE AIR.

Log Entry Date:

09/11/2001

Log Entry Time:

18:12

Shift:

2ND Shift (Day)

Entry Classification:

Watch Officer:

AHS

ICF# Referenced:

20010216

Entry: FAXED TIMELINE WITH ADVISED CORRECTIONS BACK TO [REDACTED]
[REDACTED]

Log Entry Date:

09/11/2001

Log Entry Time:

18:14

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

MTK

ICF# Referenced:

20010216

Entry: UNCONFIRMED REPORT THAT VA HOSPITAL IN DAYTON WAS HIT BY AIRCRAFT. CONFIRMATION ON EXPLOSION, BUT AIRCRAFT WAS NOT INVOLVED.

Log Entry Date:

09/11/2001

Log Entry Time:

18:18

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

MTK

ICF# Referenced:

20010216

Entry: UPON REVIEW OF PASSENGER MANIFEST SEE SAME LAST NAME INDIVIDUALS ON AALA FLT 11 ALSHEHRI/WALEFD AND ALSHEHRI/WAIL AND UALA 175 ALSHEHRI. IN ADDITION, UALA 93 FLT ALGHAMDI AND UALA 175 ALGHAMDI.

Log Entry Date:

09/11/2001

Log Entry Time:

18:55

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:

MTK

ICF# Referenced:

20010216

Entry: MIKE W. RECEIVE CALL FROM ACE, CHICAGO 911 RECEIVE ANONYMOUS CALL THAT WARNED THAT" FLT 205 WAS THE NEXT TO GO AT 1900".

Log Entry Date:

09/11/2001

Log Entry Time:

19:09

Shift:

2ND Shift (Day)

Entry Classification:

UNCLASSIFIED

Watch Officer:


MTK

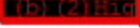
ICF# Referenced:

20010216

Entry: FBI IS REQUESTING INFO ON LANTANA AVIATION. THEY HAVE A CREDIT CARD CHARGE.




Log Entry Date: 09/11/2001
Log Entry Time: 19:43
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MTK
ICF# Referenced: 20010216

Entry: RECEIVE CALL FROM RLW. HE FAXES TDX  CALL WATCH AND ASK THEM IF CLAUDE HAS REVIEWED. HE HAS. HED APPROVES MIKE MORSE REVIEWING CABLE. SHOW IT TO MIKE M. I ALSO SHOW MIKE INFO SENT IN FROM GREG AHERN.

Log Entry Date: 09/11/2001
Log Entry Time: 20:16
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: LATE ENTRY - RECEIVED TYPE OF BOEINGS FOR THE DIFFERENT FLIGHTS:
- AALA 11 767-200
- AALA 77 757-200
- UALA 175 767-200
- UALA 93 757-200

2020: SECURE FAXED TO RLW.

Log Entry Date: 09/11/2001
Log Entry Time: 20:21
Shift: 2ND Shift (Day)
Entry Classification: 
Watch Officer: MSH
ICF# Referenced: 20010216

Entry: 

Log Entry Date: 09/11/2001
Log Entry Time: 20:30
Shift: 2ND Shift (Day)
Entry Classification: UNCLASSIFIED
Watch Officer: MSH

Entry: CLOSED DAY SHIFT LOG.



Event Time: 10:14 Event Date: 09/11/2001 Event Status: Open
Source: HotItem: Yes
Contact:
Topic: UALA 93 Location
Text: UALA 93 reported twenty minutes from DC.

Event Time: 10:13 Event Date: 09/11/2001 Event Status: Open
Source: HotItem: No
Contact:
Topic: Delta 1989
Text: Flight not believed to be hijacked - returning to Cleveland

Event Time: 10:13 Event Date: 09/11/2001 Event Status: Open
Source: ATC HotItem: Yes
Contact:
Topic: Air Force One
Text: Air Force One is airborne to avoid being a target. Now requesting a fighter escort.

Event Time: 10:12 Event Date: 09/11/2001 Event Status: Open
Source: HotItem: Yes
Contact:
Topic: Inbound International Flights
Text: All inbound international flights diverted to Canada.

Event Time: 10:11 Event Date: 09/11/2001 Event Status: Open
Source: HotItem: Yes
Contact:
Topic: Fighter Jets released from McGuire AFB
Text: Fighter jets released from McGuire AFB to avoid being targets.

Event Time: 10:11 Event Date: 09/11/2001 Event Status: Open
Source: AA Corp HotItem: No
Contact:
Topic: AA #11 AA#77
Text: AA reports nationwide ground stop - directing all A/C to nearest A/P. Cancelling all flights for today

Event Time: 10:10 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** Yes
Contact:
Topic: ATC No Contact with UALA 93
Text: UA 93 reported 21 miles east of Johnstown PA at 8000' - no radio contact with ATC

Event Time: 10:08 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ATC Command **HotItem:** No
Contact:
Topic: UAL 93 Update
Text: ATC command e/bound 20 miles N/E of Johnstown PA - Unconfirmed

Event Time: 10:07 **Event Date:** 09/11/2001 **Event Status:** Open
Source: NY Tracon **HotItem:** No
Contact:
Topic: NY TRACON going to skeleton team
Text: NY Tracon going to skeleton Team

Event Time: 10:06 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** No
Contact:
Topic: Downed Aircraft
Text: Indiana State Police report an AA aircraft went down near the Ohio/Kentucky border

Event Time: 10:06 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** Yes
Contact:
Topic: 911 Call from UA93
Text: Passenger on board UA93 called 911 on cell phone. Advises 3 hijackers on board with knives that have stated a bomb is on board.

Event Time: 9:57 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AEA-700 **HotItem:** No
Contact:
Topic: All AEA Flights Grounded
Text: All flights grounded in AEA

Event Time: 9:56 **Event Date:** 09/11/2001 **Event Status:** Open
Source: US Secret Service **HotItem:** No
Contact:
Topic: Hijack in progress report
Text: UAL #93 from Pitt to DC currently being hijacked

Event Time: 9:55 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ATC **HotItem:** No
Contact:
Topic: Confirmed Hijack
Text: Delta 1989 Cleveland to LAX now going to Boston.

Event Time: 9:53 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ATC **HotItem:** No
Contact:
Topic: Confirmed Aircraft into WTC
Text: Confirmed both AA 11 and AA 77 crashed into WTC

Event Time: 9:48 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** Yes
Contact:
Topic: DALA Confirmed Hijacking
Text: DALA 1989 (Boeing 767) BOS-LAX confirmed hijacking in vicinity of Toledo, Ohio.

Event Time: 9:45 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ATC **HotItem:** No
Contact:
Topic: Confirmed Hijacking
Text: Delta flight 1989 - Cleveland to Boston confirmed Hijacked

Event Time: 9:43 **Event Date:** 09/11/2001 **Event Status:** Open
Source: United Corp **HotItem:** No
Contact:
Topic: UA Flight 175
Text: 1 flight att stabbed 2 crew members killed. 767

Event Time: 9:42 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** No
Contact:
Topic: Plane crash into Pentagon
Text: Secret Service and White House confirm plane crashed into the Pentagon

Event Time: 9:32 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ATC Eastern **HotItem:** No
Contact:
Topic: Plane into west side of the Pentagon
Text: Plane into the west side of the Pentagon

Event Time: 9:30 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AEA 700 **HotItem:** No
Contact:
Topic: UAL 175 off radar
Text: ATC Eastern reports that A/C dropped off screen over Indiana

Event Time: 9:26 **Event Date:** 09/11/2001 **Event Status:** Open
Source: Kittel **HotItem:** No
Contact: Kittel
Topic: Kitel Departing for NY
Text: Ed Kittell leaving for NY - Plans to drive with lots of Go-team gear. Joe Foster to follow next day. Ray Gomez has HQ position

Event Time: 9:25 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AA Comm Ctr **HotItem:** No
Contact:
Topic: Update
Text: AA 77 IAD-LAX 2nd A/C missing think it went into 2nd tower

Event Time: 9:25 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AA Corp sec **HotItem:** No
Contact:
Topic: Update
Text: AA#77 and AA#1 both into WTC

Event Time: 9:24 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** No
Contact:
Topic: Update
Text: Flt 11 - 81 passengers 767 - 200 9 Flt AT 2 cockpit

Event Time: 9:22 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ANE **HotItem:** No
Contact:
Topic: Update
Text: Contacted ANE Dick Batts and informed him to get folks to airport to gather info related to AA flight 11.
ACTION: Agents to the airport

Event Time: 9:20 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AA Com Center **HotItem:** No
Contact:
Topic: Flt 11
Text: PAX in 10B Satam Al Suqami shot and killed PAX in 9B Daniel Lewin
A/C heading back to Kennedy
81 PAX 9 Flt Att 2 Cockpit 767-200

Event Time: 9:18 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AA Comm Center **HotItem:** No
Contact:
Topic: Situation Update
Text: AA #11 Boston to LAX 8:39 1st report 2 flight attendants stabbed - Aircraft descending - no communication with flight - transponder off - heading south to Kennedy area - ATC heard threatening comments - pilot keying mike (8:45a) B767-200 81 PAX 9 F/A 2 cockpit

Event Time: 9:15 **Event Date:** 09/11/2001 **Event Status:** Open
Source: FSM -JFK **HotItem:** No
Contact:
Topic: FSM Report JFK
Text: FSM JFK reports that Al Graser PA NY advises that the crash is believed to be a regional jet

Event Time: 9:09 **Event Date:** 09/11/2001 **Event Status:** Open
Source: AA Communications Cen **HotItem:** No
Contact:
Topic: Preliminary Info
Text: Flight 11 out of Boston and flight 77 out of Dulles have deliberately crashed into the World Trade Center

Event Time: 9:05 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** No
Contact:
Topic: World Trade Center Crash
Text: Additional Information is that 2 aircraft have crashed into the WTC. A/C type unknown at this time. It is also unknown if either these aircraft are connected to the AAL flight out of Boston.

Event Time: 9:03 **Event Date:** 09/11/2001 **Event Status:** Open
Source: CNN **HotItem:** No
Contact:
Topic: CNN reporting.
Text: Aircraft (ID unknown) has crashed into the World Trade Center in NYC.

Event Time: 9:00 **Event Date:** 09/11/2001 **Event Status:** Open
Source: ACI/CNN **HotItem:** No
Contact:
Topic: Initial Status report
Text: According to reports recieved from ACI/CNN AAL flight 11 has been reported hijacked out of Boston. Flight apparently has been diverted from original flight path.

Event Time: 8:58 **Event Date:** 09/11/2001 **Event Status:** Open
Source: **HotItem:** Yes
Contact:
Topic: Hijacked Aircraft
Text: ACC activated. AAL Flight 11, BOS/LAX reported hijacked

APR 8 2004

Ms. Dana Hyde
National Commission on Terrorist Attacks Upon the
United States
301 7th Street, SW
Washington, DC 20407

Dear Ms. Hyde:

Per your request on April 5, the "Chronology of Events" was developed by a staff member from the Office of the Assistant Administrator for Regions and Center Operations. This person was part of a group of FAA staff that worked on compiling information primarily for Congressional hearings after 9/11. In searching for the source of this chronology, I located an additional document that may be of interest to your work. Specifically, I found a document that is similar to the Washington Operations Center Chronology ("ADA-30 Chronology"), but has some additional entries.

In addition, I found copies of logs that were produced by FAA Security Operations and FAA Security Intelligence. These logs now reside with TSA and I believe they have been provided to the Commission. I was able to confirm that the Security Intelligence logs have been made available to Commission staff as part of the documents being reviewed in the Transportation Security Intelligence Service.

(b) (2) High are enclosed. If you have any questions, please contact me at

Sincerely,

Shirley Miller

Enclosures

CONCURRENCES
ROUTING SYMBOL
INITIALS/SIGNATURE
DATE
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